

# Cosmetics, OTC, Supplements

## General TATs for Testing & Quality Services

### Standard Testing – Turnaround Times

Test	TAT
Routine Micro	5 – 7 business days
PET	45 – 50 business days
Heavy Metals	5 – 7 business days
Analytical Chemistry	7 – 10 business days
Antibiotics	6-8 weeks
Probiotics	7-8 business days
Stability	15 business days for time 0 (initial or post-test). 10 business days after the pull date for ongoing intervals.
Photostability	7-10 business days
Suitability	3 weeks

### General TAT Disclaimers

Published turnaround times are based on standard workflows, complete submissions, and approved testing or documentation requests.

Out of Specification (OOS) results may require more investigation, documentation, root-cause analysis, confirmatory testing, and client contact. These tasks may delay turnaround beyond analytical or documentation deadlines.

Chemistry requests for non-routine techniques, unique or complex product matrices, little historical data, or method development may need longer than 7–10 working days for analytical testing.

Turnaround times may also be impacted by sample condition, re-submissions, method suitability requirements, additional regulatory expectations, or client-requested revisions, which may apply to both analytical testing and quality documentation requests.

### Quality Documentation Requests – Turnaround Times

*(When documentation is generally provided prior to the stated due date.)*

Test	TAT
OOS Reports	7 business days
Questionnaires	7 business days
Quality Agreements	2 weeks
Harmonized Methods Equivalence Statements	1–2 business days
Method Summaries (if available)	1–2 business days
Validation Reports or Summaries (if available)	1–2 business days
Certifications, FDA Responses, and EIRs	1–2 business days



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