Certified Laboratories
A Certified Group Company



Cosmetics, OTC, Supplements
General TATs for Testing & Quality Services

Standard Testing – Turnaround Time

Test	TAT
Heavy Metals (Burbank, Carrollton, Tustin, Melville, Edmonton)	5 – 7 business days
Analytical Chemistry (Burbank, Carrollton, Tustin, Edmonton)	7 – 10 business days
Routine Micro (Burbank, Carrollton, Melville, Edmonton)	5 – 7 calendar days
Routine Micro (Tustin Only)	7 – 10 calendar days
Burkholderia cepacia complex (BCC) (Burbank, Carrollton, Melville, Edmonton)	5 – 7 calendar days
Identification (Burbank Only)	5 – 7 calendar days
Streptococcus (Burbank Only)	5 – 7 calendar days
Listeria (Burbank, Tustin, Edmonton)	5 – 7 calendar days
Clostridium (Burbank, Carrollton, Tustin, Edmonton)	5 – 7 calendar days
Growth Promotion (Burbank, Carrollton, Tustin, Edmonton)	5 – 10 calendar days
Antibiotics (Burbank Only)	6 – 8 weeks
Probiotics (Burbank, Carrollton, Tustin, Edmonton)	7 – 10 business days
Suitability (Burbank, Carrollton, Melville, Edmonton)	2 – 3 weeks
Micro + Suitability (Burbank, Carrollton, Melville, Edmonton)	4 – 5 weeks
PET (Burbank, Carrollton, Melville, Edmonton)	45 – 50 calendar days
PET (USP / ISO/ EU + Suitability) (Burbank, Carrollton, Melville, Edmonton)	7 – 8 weeks
PET (PCPC + Suitability) (Burbank, Carrollton, Melville, Edmonton)	7 – 9 weeks
Sterility (Burbank Only)	3 – 4 weeks
Kill Time (Burbank and Carrollton)	4 – 6 weeks
Stability Report (Burbank, Carrollton, Tustin, Edmonton)	15 business days for time 0 (including freeze / thaw) 10 business days after the pull date for ongoing intervals. (stability report may include physical, micro, and assay)
Photostability (Burbank, Edmonton)	7 – 10 business days

General TAT Disclaimers

Published turnaround times are based on standard workflows, complete submissions, and approved testing or documentation requests.

Out of Specification (OOS) results may require more investigation, documentation, root-cause analysis, confirmatory testing, and client contact. These tasks may delay turnaround beyond analytical or documentation deadlines.

Chemistry requests for non-routine techniques, unique or complex product matrices, little historical data, or method development may need longer than 7–10 working days for analytical testing.

Turnaround times may also be impacted by sample condition, re-submissions, method suitability requirements, additional regulatory expectations, or client-requested revisions, which may apply to both analytical testing and quality documentation requests.

Documentation Requests – Turnaround Times (From Request Date)

(When documentation is generally provided prior to the stated due date.)

Test	TAT
OOS Reports	3 business days
Questionnaires	7 business days
Quality Agreements	2 weeks
Harmonized Methods Equivalence Statements	1 – 2 business days
Method Summaries (On File)	1 – 2 business days
Method Summaries (Not on File)	5 – 7 business days
Validation Reports or Summaries (On File)	1 – 2 business days
Certifications, FDA Responses, and EIRs	1 – 2 business days

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