

### Rush Sample Policy: Same Day, 24 Hr, 2 Day, 3 Day, 4 Day and 5 Day Turn-Around Times

Certified Laboratories, A Certified Group Company, strive to provide outstanding customer service to all existing and potential customers. We offer chemistry testing services that are performed during normal business hours, Monday through Friday. Sample submissions sent or received for chemistry testing on Saturday, Sunday, or observed holidays will be processed the next business day.

As a part of your service, we offer rush turn-around times for *routine* chemistry testing.

- Rush turn-around times of Same Day, 24 hours, 2 Day, 3 Day, 4 Day and 5 Day are currently available for routine chemistry testing.
- For fast and convenient service, quotations for testing should be obtained prior to submitting rush samples. Quotations may be obtained from Customer Service by reaching out to [CPCQuotes@certifiedgroup.com](mailto:CPCQuotes@certifiedgroup.com)
- Sample submissions must be received with a Submission form form *before* 11am to be considered and processed for that day.

#### The Rush Turn-Around Time Schedule for Sample Analysis is as follows:

Request	Service Fees	Results	Samples Received <b>Before 11 am</b> on	Results Sent By <b>End Of Business Day</b> on	Sample Received <b>After 11 am</b> on	Results Sent By <b>End Of Business Day</b> on
Same Day	<b>Additional charge of 200%</b> to total cost	Results will be sent to the customer by the end of business day	Sat, Sun, Mon	<b>Monday</b>	Sat, Sun, Mon	<b>Tuesday</b>
			Tuesday	<b>Tuesday</b>	Tuesday	<b>Wednesday</b>
			Wednesday	<b>Wednesday</b>	Wednesday	<b>Thursday</b>
			Thursday	<b>Thursday</b>	Thursday	<b>Friday</b>
			Friday	<b>Friday</b>	Friday	<b>Monday</b>
24 Hour	<b>Additional charge of 150%</b> to total cost	Results will be sent to the customer by the end of business on following day	Sat, Sun, Mon	<b>Tuesday</b>	Sat, Sun, Mon	<b>Wednesday</b>
			Tuesday	<b>Wednesday</b>	Tuesday	<b>Thursday</b>
			Wednesday	<b>Thursday</b>	Wednesday	<b>Friday</b>
			Thursday	<b>Friday</b>	Thursday	<b>Monday</b>
			Friday	<b>Monday</b>	Friday	<b>Monday</b>
2 Day	<b>Additional charge of 100%</b> of total cost	Results will be sent to the customer by the end of second business day	Sat, Sun, Mon	<b>Wednesday</b>	Sat, Sun, Mon	<b>Thursday</b>
			Tuesday	<b>Thursday</b>	Tuesday	<b>Friday</b>
			Wednesday	<b>Friday</b>	Wednesday	<b>Monday</b>
			Thursday	<b>Monday</b>	Thursday	<b>Tuesday</b>
			Friday	<b>Tuesday</b>	Friday	<b>Wednesday</b>
3 Day	<b>Additional charge of 75%</b> of total cost	Results will be sent to the customer by the end of third business day	Sat, Sun, Mon	<b>Thursday</b>	Sat, Sun, Mon	<b>Friday</b>
			Tuesday	<b>Friday</b>	Tuesday	<b>Monday</b>
			Wednesday	<b>Monday</b>	Wednesday	<b>Tuesday</b>
			Thursday	<b>Tuesday</b>	Thursday	<b>Wednesday</b>
			Friday	<b>Wednesday</b>	Friday	<b>Thursday</b>
4 Day	<b>Additional charge of 50%</b> of total cost	Results will be sent to the customer by the end of fourth business day	Sat, Sun, Mon	<b>Friday</b>	Sat, Sun, Mon	<b>Monday</b>
			Tuesday	<b>Monday</b>	Tuesday	<b>Tuesday</b>
			Wednesday	<b>Tuesday</b>	Wednesday	<b>Wednesday</b>
			Thursday	<b>Wednesday</b>	Thursday	<b>Thursday</b>
			Friday	<b>Thursday</b>	Friday	<b>Friday</b>
5 Day	<b>Additional charge of 25%</b> of total cost	Results will be sent to the customer by the end of fifth business day	Sat, Sun, Mon	<b>Monday</b>	Sat, Sun, Mon	<b>Tuesday</b>
			Tuesday	<b>Tuesday</b>	Tuesday	<b>Wednesday</b>
			Wednesday	<b>Wednesday</b>	Wednesday	<b>Thursday</b>
			Thursday	<b>Thursday</b>	Thursday	<b>Friday</b>
			Friday	<b>Friday</b>	Friday	<b>Monday</b>

**Same Day Rush in some cases may be available.**

Any customer in need of a **Same Day Rush** should contact Certified Laboratories to verify that the testing can be accommodated **PRIOR** to sending samples. Same day fees (as determined) will apply if same day testing is performed.

#### Cancellation Policy

If you would like to cancel testing services, please contact us immediately. Cancellations may only be made at no charge if analytical services have NOT been initiated. If analytical services have been initiated, applicable fees will apply.

#### Fee Example

2-day rush fee

Sample cost \$120.  
Rush fee is an additional 100% of the sample cost.

Total cost of testing with rush fee: \$240